



JOB DESCRIPTION

Job Title	Learning Disability Support Worker
Directorate	Social Services
Reports to	Support Manager
Location	Community
Job Reference/ID Number	

Job Purpose

To support individuals with Learning Disabilities to live fulfilled lives in their own homes, promoting independence and choice in all daily activities.

The post offers a range of opportunities for staff to work in community settings, pursuing the ideals of valued opportunities for Adults with a Learning Disability.

The Supported Living service provides support to people 24 hours a day 365 days a year.

Principal Accountabilities

To act in a manner which respects the dignity of people with learning disabilities

Support individuals with their daily routines, including intimate personal care, promoting independence and choice at all times.

Support individuals, following their personal support plan, to meet their goals and outcomes.

Support service users in their daily routine including support with intimate personal care.

Maintain a relationship with individuals which recognise their rights as equal citizens and to assist in the exercise of those rights in all relevant situations and circumstances.

Assist and advise individuals on maintaining age and culture appropriate activity and appearance at all times.

Support individuals in the development of daily living skills, including household chores including cooking, shopping, cleaning, home and garden maintenance, budgeting, etc.

Participate in a system of record keeping including in particular records of expenditure whenever appropriate or indicated by the audit section of the County Council

Assist in meeting the recreational and leisure needs of individuals to include participation in holidays and outings when required

Participate in staff training programmes whenever required

The service supports individuals 24 hours a day 365 days per year and as such requires flexibility working unsocial hours, regular weekends and undertaking sleep ins on an as and when basis.

Supervision/Management of People
None
Employment Checks/Specific Requirement i.e. DBS
DBS Registration with Social Care Wales

Person Specification		
The person specification sets out the skill, knowledge and experience that are considered to be necessary to perform the role and will be used in short-listing both at application and interview stage. It is therefore important that you demonstrate on your application how you meet all of the essential requirements.		
Academic/ Professional Qualification	Essential / Desirable	How this will be assessed?
QCF level 2 in Health and Social Care or a commitment to complete within agreed timescale	Desirable	Application
Knowledge and Experience		
Good understanding of the needs of people with a learning disability, sensory impairments and mental health/dementia related problems.	Essential	Application
Ability to developing and build relationships with people responding to holistically to individual needs.	Desirable	Interview
Skills		
Be able to build positive relationships with people we support.	Essential	Application
Good record keeping and communication skills	Essential	Interview
Understand the importance of team working	Essential	Interview
Friendly, warm enthusiastic and sensitive to the needs of others	Essential	Interview
Self-motivated to take personal responsibility to provide high quality care and support.	Essential	Application/Interview
Ability to speak Welsh	Desirable	Application/Interview
Commitment to personal development and ongoing training.	Essential	Interview
Flintshire County Council Core Behavioral Competencies	Essential	How this will be assessed?
Customer First:	Essential	Application/Interview

Understand our customers (internal and external) and deliver high quality services to meet and exceed their expectation		
Working Smarter: Being clear about what you are expected to deliver in your job and have the skills, motivation, enthusiasm and commitment to work effectively	Essential	Application/Interview
Working Together/Partnership Building and maintaining positive relationships in order to deliver better services for our customers and employees	Essential	Application/Interview
Communication: Ensuring we understand each other, respect each other express and share ideas and information clearly	Essential	Application/Interview
Change: Adapting to change and introducing better ways of doing things, through generating ideas and seeking out the best way to deliver our service.	Essential	Application/Interview
Leading and Managing: Leads and motivates self and others to continually improve performance	Essential	Application/Interview

